

Frequently Asked Questions S3500 Hygienic Toilet Seat

Features	Technical
<p>Q. What are the main features of the S3500 seat?</p> <ul style="list-style-type: none"> • Guarantee of a clean seat with a new length of Hygoplast (ultrathin PE film) for each seating • Touch free through sensor activation • Integrated LCD display shows Hygoplast and battery status • Easy-to-exchange disposables and modular components result in low maintenance costs • Battery operated and power transformer operated version available <p>Q. Does the S3500 replace the regular toilet seat?</p> <p>A. Yes, the S3500 fits all standard toilets and is installed the same way as a conventional toilet seat.</p> <p>Q. Does the S3500 come with a guarantee?</p> <p>A. The S3500 and its spare parts come with a one year guarantee against manufacturer defects.</p> <p>Q. We have personnel available for the cleaning of our restrooms. Why should we invest in the S3500?</p> <p>A. Reduced personnel requirements to maintain restroom cleanliness, or personnel priorities can be adjusted to focus on other important tasks. Only the S3500 can guarantee a clean seating every time, cleaning personnel cannot clean the toilet after every use.</p> <p>Q. Does the same plastic keep going around the seat?</p> <p>A. No, after each use, the Hygoplast is cut so it cannot be reused. The clean and dirty Hygoplast are stored on opposite sides of the housing.</p> <p>Q. Is it easy to replace a roll of Hygoplast?</p> <p>A. Yes, the Hygoplast roll can be changed with simple steps in about 20 seconds.</p>	<p>Q. What is the S3500 hygiene seat made of?</p> <p>A. Housing: ABS Seat ring: PP Metal parts: Stainless steel</p> <p>Q. What is the Hygoplast made of?</p> <p>A. High-density polyethylene. It is more environmentally friendly at production and disposal than paper.</p> <p>Q. How long do the disposables last?</p> <p>A. One Hygoplast roll lasts for 130 seatings. One PowerPack lasts for more than 1300 seatings.</p> <p>Q. Can the Hygoplast slip off the seat?</p> <p>A. No. It is in the form of a sleeve that fully encases the seat ring.</p> <p>Q. What is the purpose of the two-sided blade?</p> <p>A. The blade cuts the Hygoplast, preventing re-use.</p> <p>Q. Can the blade cut the restroom user?</p> <p>A. No, it is completely concealed when the locked top cover is in place.</p> <p>Q. How often does the blade need to be replaced?</p> <p>A. We recommend that the blade is changed with every 10 Hygoplast rolls. If the blade is on side 1, flip it to side 2. If the blade is on side 2, replace it with a new one.</p> <p>Q. What happens if the S3500 is activated while someone is sitting on it?</p> <p>A. Nothing, the S3500 will automatically stop pulling the Hygoplast.</p>

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Maintenance	Troubleshooting
<p>Q. How often does the Hygoplast roll need to be replaced? A. Each roll has 125 uses; the replacement cycle depends of restroom traffic.</p> <p>Q. How do we know when to change the Hygoplast and PowerPack? A. The LCD display shows the amount Hygoplast remaining in increments of 10%, replace the Hygoplast when only 1 bar is left. The PowerPack status is shown in increments of 25%, when it needs to be replaced at, the battery indicator will start blinking.</p> <p>Q. How do I load a new roll of Hygoplast? A. On the left side of S3500 remove the empty roll, take the red take-up spool out of the roll and snap it into the right side of the S3500. Insert a new roll on the left side and pull it around the seat ring and over the blade. Put about 5 cm of Hygoplast through the flexible clip of the take-up spool, then activate the seat sensor to secure the Hygoplast.</p> <p>Q. What if the seat ring is wet before loading the Hygoplast? A. This will cause drag. Always dry the seat ring before loading a new Hygoplast roll.</p> <p>Q. What happens if urine gets inside the S3500? A. While unlikely with normal use, simply clean the inside of the housing. It is safe to use water and light cleaners together with a cloth or paper towel. Do not pour or squirt water into the S3500. Dry thoroughly.</p> <p>Q. How do I clean the S3500? A. With a cloth or paper towel together with water or household cleaner, the inside and outside of the S3500 can easily be cleaned.</p> <p>Q. Will strong chemicals harm the S3500? A. Yes, strong cleaners will damage the surface of the S3500. Use only mild products that are safe for use on plastic surfaces. Do not use Abrasive products, products containing bleach, decalcifying products for ceramics, solvents, Ethereal oils, or other chemicals that can damage ABS, PC, or stainless steel.</p>	<p>Q. What if a technical problem is experienced? A. Please see our instruction manual, most technical problems can be easily resolved. Your maintenance personnel can also contact your local Hygolet representative.</p> <p>Q. Can the S3500 be operated without closing the housing? A. No, the top housing holds the pressure roller which is required for the Hygoplast to advance properly.</p> <p>Q. What happens if the Hygoplast runs out? A. The S3500 can be used as a regular toilet seat. If the S3500 is used without Hygoplast, clean and dry the seat ring thoroughly before installing a new Hygoplast roll.</p> <p>Q. What happens if the Hygoplast is torn entirely? A. Activate the sensor to roll up any extra Hygoplast, then reload the roll onto a new take-up spool.</p> <p>Q. Why is the Hygoplast not making a full rotation? A. If the pressure roller is missing, the Hygoplast will only make half of a rotation. Alternatively, the Hygoplast roll could be loaded incorrectly.</p> <p>Q. Why is the Hygoplast advancing slowly around the seat ring? A. A wet seat ring under the Hygoplast can cause this. Alternatively, Hygoplast wrapping around the seat ring can cause this.</p> <p>Q. Why is the Hygoplast bunching up on the take-up side? A. A dull blade will not cut the Hygoplast properly and cause this problem, simply change the blade to side 2 or replace it.</p> <p>Q. How do I replace the motor module? A. Remove the two screws that hold the motor module in the bottom housing, lift the motor module out of the bottom housing and replace it with a new one.</p>